Job Title	Digital Workplace Engineer
Faculty/ Dept	Center for Information & Technology Management
About the role	Digital Workplace Engineer will be responsible for designing, implementing, and managing modern digital workplace solutions that enhance collaboration, productivity, and user experience across the University. This includes managing platforms such as Microsoft 365, Teams, SharePoint, and other collaboration tools, ensuring secure and seamless access for faculty, staff, and students

Role Responsibilities	• **Digital Workplace Design & Implementation**
	  ○ Design and deploy digital workplace solutions to support hybrid learning and administrative operations.
	  ○ Manage Microsoft 365 suite, Teams, SharePoint, OneDrive, and related collaboration platforms.
	• **User Experience & Adoption**
	  ○ Drive adoption of digital tools through training, workshops, and user support.
	  ○ Ensure accessibility and usability for diverse user groups including faculty, students, and staff.
	• **Security & Compliance**
	  ○ Apply security best practices for identity and access management, data protection, and compliance with UGC/AICTE guidelines.
	  ○ Monitor and enforce policies for secure collaboration and data sharing.
	• **Performance Monitoring & Optimization**
	  ○ Monitor system performance and user engagement metrics.
	  ○ Troubleshoot issues and optimize configurations for reliability and scalability.
	• **Collaboration & Support**
	  ○ Work closely with IT teams, academic departments, and administrative units to understand requirements.
	  ○ Provide Tier-3 support for complex digital workplace issues.

Qualifications & Experience	• **Education:**
	  ○ Bachelor's degree in computer science, Information Technology, or related field
	• **Experience:**
	  ○ Minimum 2–5 years in IT, with at least 1-2 years in digital workplace or collaboration technologies.
	  ○ Experience in higher education IT environments is desirable.

	- **Certifications (Preferred):**
	   ○ Microsoft Certified: Modern Desktop Administrator Associate, Teams Administrator Associate, or equivalent.
	- **Skills:**
	   ○ Expertise in Microsoft 365, Teams, SharePoint, OneDrive, and related tools.
	   ○ Strong knowledge of identity management (Azure AD), security policies, and compliance frameworks.
	   ○ Familiarity with automation tools (Power Automate, scripting).

Key Competencies	- Strong communication and training skills. - Ability to manage change and drive adoption. - Analytical and problem-solving mindset.
Scale of Pay	As per University norms
Email your CV and other relevant documents.	hr@msruas.ac.in

Job Title	**ERP Application Operations Engineer**
Faculty/ Dept	Center for Information & Technology Management
About the role	• The ERP Application Operations Engineer is responsible for the day-to-day operations, stability, performance, and support of the University's ERP systems. • The role ensures smooth functioning of mission-critical applications supporting academics, finance, HR, student information, procurement, and payroll.
Role Responsibilities	• Provide operational support for University ERP applications • Support ERP configuration, testing, and deployments • Ensure ERP security, compliance, and data integrity • Support ERP integrations with internal and external systems • Coordinate with vendors and internal stakeholders • Identify automation and optimization opportunities
Qualifications & Experience	Bachelor's degree in computer science, IT, or related field 3–6 years of ERP application support experience with Oracle, SAP, Workday or similar ERP systems Technical Skills • ERP application operations and support • SQL querying and troubleshooting • Application security, roles, and integrations Soft Skills • Strong analytical and problem-solving skills • Excellent communication and stakeholder management • Ability to work in a production support environment Preferred Qualifications • Experience in higher education institutions • ERP or ITIL certifications • Exposure to cloud-based ERP platforms
Key Competencies	• Strong communication and training skills. • Ability to manage change and drive adoption. • Analytical and problem-solving mindset.

Scale of Pay	As per University norms
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Job Title	Senior Network Engineer
Faculty/ Dept	Center for Information & Technology Management
About the role	The Senior Network Engineer will be responsible for designing, implementing, and maintaining the University's network infrastructure to ensure secure, reliable, and high-performance connectivity across academic, administrative, and research environments. This role involves managing wired and wireless networks, optimizing performance, and ensuring compliance with security standards
Role Responsibilities	**Network Design & Implementation** - Plan, design, and deploy LAN, WAN, WLAN, and VPN solutions for campus-wide connectivity. - Configure and maintain routers, switches, firewalls, and other network devices. **Network Security & Compliance** - Implement and monitor network security measures, including firewalls, intrusion detection/prevention systems, and access controls. - Ensure compliance with cybersecurity policies and regulatory requirements. **Performance Monitoring & Troubleshooting** - Monitor network performance and availability using appropriate tools. - Diagnose and resolve network issues promptly to minimize downtime. **Capacity Planning & Optimization** - Conduct regular assessments of network capacity and scalability. - Recommend upgrades and improvements to meet growing academic and research needs. **Documentation & Reporting** - Maintain detailed documentation of network configurations, policies, and procedures. - Prepare reports on network performance, incidents, and improvement plans.

Qualifications & Experience	Education:
	• Bachelor's degree in computer science, Information Technology, or related field
	Experience:
	• Minimum 3–5 years of experience in network engineering, with at least 1 years in a senior role.
	Experience in large-scale campus networks and enterprise-grade networking solutions.
	Certifications (Preferred):
	• CCNP, CCIE, JNCIP, or equivalent certifications.
	• Skills:
	• Strong knowledge of TCP/IP, routing protocols (OSPF, BGP), VLANs, VPNs, and network security.
	• Hands-on experience with Cisco, Juniper, or similar networking equipment.
	• Familiarity with network monitoring tools (e.g., SolarWinds, Nagios).
Key Competencies	• Analytical and problem-solving skills.
	• Ability to work under pressure and manage multiple priorities.
	• Strong communication and documentation skills
Scale of Pay	As per University norms
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